

## **Medibank Pet Insurance PETstock Campaign Terms & Conditions**

By using the e-voucher, you agree to be bound by these Terms and Conditions.

The Hollard Insurance Company Pty Ltd and PetSure (Australia) Pty Ltd take no responsibility for services procured with the PETstock e-voucher. PETstock is not a part of The Hollard Insurance Company Pty Ltd or PetSure (Australia) Pty Ltd.

### **Activation, using the e-voucher and expiration**

- The PETstock e-voucher activation email will be emailed to the Eligible Customer up to 10 business days after the 90-day eligibility criteria is met.
- The PETstock e-voucher that must be activated by following the instructions in the activation email **on or before the 22<sup>nd</sup> January 2021.**
- To activate the e-voucher you must go online to [medibankrewards.com.au](http://medibankrewards.com.au) and enter your pin as provided via email. Once activated, your unique PETstock e-voucher code will be emailed to you that can be entered under “promo field” at the checkout, or in store.
- e-Vouchers are valid till **5<sup>th</sup> October 2023.** The e-voucher cannot be used after expiry.
- e-Vouchers are valid at PETstock Australian stores only, including online.
- Medibank will not be held responsible for any damaged, undelivered, lost or stolen PETstock e-voucher codes and no replacement will be provided.

### **Limitations of the Card**

- PETstock e-vouchers are not redeemable for cash and cannot be used for payment of credit or PETstock retailer accounts.
- Must spend a minimum of \$100 to be redeemed and can only be used in a single transaction. Any balance not used in the single transaction will be foregone by the customer. Purchases exceeding balance require a different payment method.
- Limit of one e-voucher per transaction.
- Excludes all gift cards, Prescription Diet, multi buy offers, equine products and all services including PETstock Vet and donations to PETstock Assist.

### **Refunds**

- Any refunds on e-voucher transactions are subject to the policy of PETstock.

### **Disclaimers**

**We reserve the right to change these Terms and Conditions at any time.** Any changes to the Terms and Conditions can be viewed at [medibankrewards.com.au](http://medibankrewards.com.au).