Medibank Pet Insurance PETstock Campaign Terms & Conditions

By using the e-voucher, you agree to be bound by these Terms and Conditions.

The Hollard Insurance Company Pty Ltd and PetSure (Australia) Pty Ltd take no responsibility for services procured with the PETstock e-voucher. PETstock is not a part of The Hollard Insurance Company Pty Ltd or PetSure (Australia) Pty Ltd.

Activation, using the e-voucher and expiration

- The PETstock e-voucher activation email will be emailed to the Eligible Customer up to 10 business days after the 90-day eligibility criteria is met.
- The PETstock e-voucher that must be activated by following the instructions in the activation email on or before the 22nd January 2021.
- To activate the e-voucher you must go online to medibankrewards.com.au and enter your pin as provided via email. Once activated, your unique PETstock e-voucher code will be emailed to you that can be entered under “promo field” at the checkout, or in store.
- e-Vouchers are valid till 5th October 2023. The e-voucher cannot be used after expiry.
- e-Vouchers are valid at PETstock Australian stores only, including online.
- Medibank will not be held responsible for any damaged, undelivered, lost or stolen PETstock e-voucher codes and no replacement will be provided.

Limitations of the Card

- PETstock e-vouchers are not redeemable for cash and cannot be used for payment of credit or PETstock retailer accounts.
- Must spend a minimum of $100 to be redeemed and can only be used in a single transaction. Any balance not used in the single transaction will be foregone by the customer. Purchases exceeding balance require a different payment method.
- Limit of one e-voucher per transaction.
- Excludes all gift cards, Prescription Diet, multi buy offers, equine products and all services including PETstock Vet and donations to PETstock Assist.

Refunds

- Any refunds on e-voucher transactions are subject to the policy of PETstock.

Disclaimers

We reserve the right to change these Terms and Conditions at any time. Any changes to the Terms and Conditions can be viewed at medibankrewards.com.au.