

Hao fo minim and complete-im Pre-existing Condition (PEC) certificate.

1. Wanem nao Pre-existing Condition (PEC) Certificate?

Anda lo Medibank Fund Rules, iu maet havtu weit 12 month bifo iu kasem hospital treatment fo wanfala Pre-existing condition taem iu joinim Medibank or changem wanem insurance bae peim.

Oketa kondison wea stap finis - Wanfala siki o kondison wea lo tingting blo dokta mifala apruvjm hem konfemim dat oketa saen ia hem stap bifo finis insaed lo eni taem diuring lo siks manis period an end lo dei wea iu statem kava anda lo polisi o chenj lo kava blo iu.

PEC Certificate hem fo helpem Medibank disaed sapos condition blo iu hem Pre-existing.

Oketa wea bae raetem disfala Certificate:

- Iu (or guardian blo iu).
- Health practitioner wea mekem referral blo iu (olsem example, wanfala GP, dentist, optometrist or physiotherapist).
- Medical specialist blo iu wea bae admitim iu lo hospital.

Wanfala medical practitioner wea Medibank chusim bae reviewim certificate and disaed.

2. Why na iumi mas raetem form ia lo English?

Full PEC Certificate mas lo English. Medibank's Clinical PEC team save assessim form only if hem lo English languis.

If eni part blo form hem lo nara languis:



- Maet mifala no save assessim form ia.
- Disison fo PEC blo iu save delay.
- Save afektim hospital treatment arrangement blo iu.

3. Hu na nid fo raetem each section and lo wanem taem?

PEC Certificate garem tufala part. Each part bae difren man raetem.

Section 1 and 2 – Patient infomeison and consent.

Step 1. Bifo appointment blo iu, plis complete-im fastaem section blo iu.

- Raetem personal infomeison blo iu.
- Readim gud consent statement.
- Saenem and raetem date lo form.

Section 3 and 4 – Medical infomeison.

Health practitioner and treating specialist wea mekem referral blo iu bae raetem tufala section ia.

Step 2. Tekem form go lo appointment and askem doctor and specialist blo iu fo raetem section 3 & 4.

- Tekem form ia - wea iu raetem finis section blo iu - go lo doctor or specialist blo iu.
- Health practitioner and treating specialist blo iu mas raet lo English and saenem.
- If iu nidim, wanfala medical interpreter save help explainim oketa kwestin – bat, iu mas still raetem evri ansa lo English.

4. Hao fo submitim form wea iu raetem finis.

Wans iu raetem evri section lo English and saenem, chusim wanfala option lo daon fo sendem certificate lo Medibank:



Email

Sendem certificate blo iu go lo: **pec@medibank.com.au**
Plis iusim subject laen: **PEC (Membership namba blo iu).**



Postim

Sendem certificate blo iu lo: **PEC Determination, GPO Box 9999 (Capital City blo iu). No nidim stamp.**

Wanem bae hapen next?

Wanfala medical practitioner wea Medibank chusim bae assessim certificate blo iu. Diswan save tek 10 waka days if iu givim evri infomeison. Medibank bae stretawe kontaktim iu bihaen oketa mekem disison.

Nidim Help?

If iu gareni kwestin abaotem PEC Certificate or nidim help fo raetem, plis kontaktim Medibank:



Phone

Kolem 132 331



PALM Employee Sapot

palmsupport@medibank.com.au



Email Pre-existing form go lo::

pec@medibank.com.au –raetem membership namba blo iu lo subject laen.