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# **Health Support Benefits Approval Form**

# **Important Information**

Health support benefits can be paid for certain services recommended by a health practitioner intended to manage an existing health condition.

A health practitioner for the purposes of this form means a Medical Practitioner/General Practitioner, Physiotherapist, Dietician, Occupational Therapist, Exercise Physiologist, Psychologist, Chiropractor or Osteopath.

This form is valid for a maximum of two (2) years from the referral date and will need to be renewed after that time.

Health support benefits are only on some Extras covers. Check your cover summary to see what's included on your cover.

Referral Date: _							
Section 1. Patient	Information						
Membership Number:							
Title: Firs	st Name:	Surn	ame:				
Date of Birth: / _	/						
	Practitioner Details mpleted by your referring health pra	actitioner.					
Name:	ame:		Provider Number:				
Speciality:							
Address:	Suburb	o/City:	State:	Postcode:			
Section 3. Claim In This section should be con	nformation mpleted by your referring health pra	actitioner.					
What is the Patien	it claiming health suppor	t benefits for?					
Please note: The refer	ring health practitioner must no	t be the one providing th	ne recommended services.				
☐ HSQS Quit smoking	course	Name of course: _	Name of course:				
HSECL Exercise class*		Type of exercise class:					
☐ нsgм Gym member	rship						
HSPTS Personal train	ning session						
☐ HSWLC Weight mana	HSWLC Weight management class (individual)		Name of weight management class:				
HSWLR Weight mana	Name of weight management course:						
* From 1 April 2019, mem government legislation.	bers cannot claim health support be	enefits for pilates, yoga or	tai chi exercise classes to ensu	re compliance with			
What diagnosed m	edical condition(s) are the	health support ber	nefits intended to mana	age?			
☐ Arthritis	Asthma	☐ Unhealthy Body	/ Mass Index (BMI)				
	Cardiovascular disease	☐ Chronic obstruc	ctive pulmonary disease				
☐ Cancer ☐ Diabetes	☐ High blood pressure	☐ Musculoskeleta	al disorder (e.g. back pain/osteop	orosis)			



# Section 4. Declaration by health practitioner

I declare that the benefit sought by the member is intended to manage an existing health condition(s) that I have identified and that all the information contained in this form is true and correct.

Health	Date
practitioner's signature	/

#### **Checklist**

	Complete this	health support	benefits approval	l form with the	e assistance of	your health practitioner.
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Complete a Medibank claim form and submit it to Medibank along with this completed health support benefits approval form and all required receipts. The Medibank claim form can be downloaded from **medibank.com.au/forms** 

Your health support benefits approval form is valid for a maximum of two (2) years from the referral date and will need to be renewed after that time.

Please note, for subsequent claims once we have received and accepted your health support benefits approval form you will only need to submit a Medibank claim form and your receipts for the approved service.

Also, for subsequent claims, if you want to claim for a health support benefit service that wasn't recommended by the health practitioner on previous forms, you will need to ask your health practitioner to complete a new health support benefits approval form for the new recommended service.

## Lodging a claim

- 1. On the spot claiming for some extras services are available at participating providers.
- 2. Online Visit medibank.com.au/login
- 3. By Mail Send the completed forms to:

Medibank Medical & Extras Claims Reply Paid 2984 GPO BOX 2984 MELBOURNE VIC 3001

4. In person at a Medibank store.

### We're here to help

Call us on 132 331 or visit one of our Medibank stores for help with completing this form or for any general enquiries.

## **Privacy Statement**

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We may collect your information from you, another person on your membership, a person authorised to provide us this information on your behalf, another Medibank Group company or a third party. Where you give us personal information about others, you must ensure that you let them know what information you are giving us and that you have their consent to do so. You should also let them know about this Statement. We may disclose your personal information to

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Our Privacy Policy contains more information about our privacy practices, including how you may request access to, or correction of, personal information we hold about you, how you can lodge a privacy complaint and how we manage such complaints. You can obtain a copy of our Privacy Policy by contacting us or at medibank.com.au or contact our Privacy Officer at 720 Bourke Street, Melbourne, VIC 3008 or email **privacy@medibank.com.au**