# Cover Summary Super Extras – Qld



This provides an important summary of your cover and we recommend that you read and retain it. You can find out more about your membership by referring to the Member Guide, which is a summary of our Fund Rules and terms and conditions, or by calling us on 132 331.

# TExtras cover

This table shows the services you can claim benefits for, annual limits, sub limits and waiting periods that apply to your extras cover.

| Service   | Waiting period | Annual limits & sub-limits   |  |
|---|----------------|--|--|
| Ambulance services <sup>+</sup>   | 2 months       | No annual limit  |  |
| <b>General dental</b><br>Includes preventative treatment, dental examinations, scale & clean<br>Every member gets 100% back on 2 yearly check-ups at a Members' Choice<br>dentist (excludes x-rays). And this doesn't count towards annual limits.  | 2 months       | No annual limit<br>(Sub limit of \$300 per member during<br>the first 6 months of membership)  |  |
| Major dental  |                |  |  |
| • Inlay/onlay restorative (e.g. restorative fillings)   |                | \$250 increasing to \$500  |  |
| • Crowns, dentures & bridges 🚹  |                | \$360 increasing to \$900  |  |
| • Orthodontics e.g. braces  | 12 months      | \$400 increasing to \$650<br>Maximum lifetime limit \$1,950  |  |
| • Periodontics (i.e. treatment of gum disease)  |                | \$200 increasing to \$450  |  |
| • Dental implants   |                | \$350 increasing to \$600  |  |
| <b>Optical items</b><br>Includes frames, prescription lenses & contact lenses   | 6 months       | \$200<br>\$150 sub limit for contact lens items<br>(Other sub limits apply)  |  |
| <b>Physiotherapy</b><br>Includes consultations, group pilates & hydrotherapy sessions   | 2 months       | \$550<br>(Members with 10+ years of cover \$600)   |  |
| <b>Prescription pharmaceutical (non-PBS)</b><br>Includes most prescription-only items not subsidised by the Government.<br>Benefits will be paid after a set charge has been deducted. It's important<br>to note that we don't pay benefits for oral contraceptives or for<br>pharmaceuticals prescribed for cosmetic purposes. | 2 months       | \$500  |  |
| Chiropractic & osteopathy   | 2 months       | \$280<br>(Members with 10+ years of cover \$300)   |  |
| Podiatry - Consultations - Approved orthotics   | 2 months       | \$150  |  |
| Dietetics   | 2 months       | \$220<br>(Members with 10+ years of cover \$250)<br>Jenny Craig sub limit applies: \$100 per person<br>per lifetime up to \$200 per membership |  |
| Occupational therapy  | 2 months       | \$300  |  |
| Speech therapy  | 2 months       | \$220<br>(Members with 10+ years of cover \$250)   |  |
| Eye therapy   | 2 months       | \$200  |  |
| Hearing aids 1  | 36 months      | \$850<br>(Members with 10+ years of cover \$1,050)<br>Sub limits apply   |  |

\*Waiting periods apply. For ambulance attendance or transportation to a hospital where immediate professional attention is required and you medical condition is such that you couldn't be transported any other way. Tasmania and Queensland have state schemes to cover ambulance services for residents of those states.

| Service   | Waiting period                                 | Annual limits & sub-limits         |  |
|---|--|------------------------------------|--|
| Breathing appliances 🗏  |  |                                    |  |
| • Nebulisers  | 12 months                                      | \$110 per membership every 3 years |  |
| • Peak flow meters & spacing devices  |  | \$45                               |  |
| Blood glucose monitors 🗏  | 24 months                                      | \$2/0 por mombarship overy 3 years |  |
| Approved external prostheses and appliances 🗏   | 2 months \$500<br>The Various sub limits apply |                                    |  |
| Clinical psychology<br>Consultations only   |  |                                    |  |
| <b>School accident</b><br>For preschool, primary and secondary school students. Conditions apply. | 2 months                                       | \$500                              |  |

İ Benefit Replacement Periods apply. 🗏 Referral Letter required.

# Benefit Replacement Periods (BRPs)

This is the period of time you need to wait from the date of purchase for an item before you can receive another benefit to replace it. This is separate to the waiting period. Below are the benefit replacement periods that apply to your cover. These apply per member, unless otherwise stated.

Additional restrictions may apply to some individual dental item numbers and services. Please contact us prior to your treatment.

| Service category                             | Items  | Benefit<br>replacement period |  |
|--|--|-------------------------------|--|
| Health appliances<br>and external prostheses | External mammary prostheses and repairs of external prostheses | 12 months                     |  |
|  | Wigs, hip protectors and insulin delivery pens                 | 24 months                     |  |
|  | Other health appliances and external prostheses                | 36 months                     |  |
| Blood glucose monitors                       | Blood glucose monitors   |                               |  |
| Breathing appliances                         | Peak flow meters (per membership)                              |                               |  |
|  | Spacing devices and nebulisers                                 | 36 months                     |  |
| General dental                               | Mouth guards*  |                               |  |
| Major dental                                 | Dentures, crowns and bridges                                   |                               |  |
| Hearing aids                                 | Hearing aids   | 60 months                     |  |

\*Members under the age of 18 are entitled to a benefit for a replacement mouth guard once every 12 months.

#### Referral letter

A referral letter is required to claim benefits for some items under your cover. Refer to the Member Guide for more information.

## ?) What does it mean?

**Waiting periods:** A waiting period is a period of time you need to wait after taking out your cover before you're entitled to receive benefits for services or items covered. You're not able to receive benefits for any items or services you might have obtained while you are serving a waiting period or before you joined Medibank.

**Annual limit and sub limit:** An annual limit is the maximum amount of benefits payable for an extras service, particular groups of extras services or items within a calendar year (i.e. 1 January – 31 December). The benefit is paid for a particular item or service within an overall annual limit. Where the annual limit increases, it will increase on 1 January, up to the maximum limit. The first increase will be applied only after you've served one full calendar year of membership. A sub limit is a maximum amount you can receive on an annual basis (or within other defined periods of time) for a particular item or service within an overall annual limit. Benefits are paid per person per calendar year unless otherwise shown. For more information call us on 132 331 (or 131 680 for Corporate cover).

# 🖉 Things to note

- Benefits are only payable for extras services provided by recognised providers.
- The benefit we pay for a particular claim is likely to be less than the annual limit and less than your provider's charge. This means you'll usually have out-of-pocket expenses for each service or item.
- You might need to wait for a period of time from the date of purchase of some items before you are entitled to another benefit to replace the item (benefit replacement period).
- Additional restrictions may apply to the payment of benefits for some services.

Refer to your Member Guide for more information including the meaning of terms used in this document. To check whether a provider is a Members' Choice provider go to **medibank.com.au** 

## 💮 How to find out more

If you'd like to find out more about your cover please refer to our Member Guide, which is a summary of our Fund Rules.

Where possible before booking treatment, you should always call us on 132 331 to ask about the benefits you can expect to receive and any out-of-pocket expenses you might incur.

medibank.com.au

This information is current as at 1 February 2017 and subject to change from time to time. If you'd like to change your cover, please contact us on 132 331. Membership of Medibank Private is subject to our Fund Rules and policies which are summarised in our Member Guide. Medibank Private Limited ABN 47 080 890 259